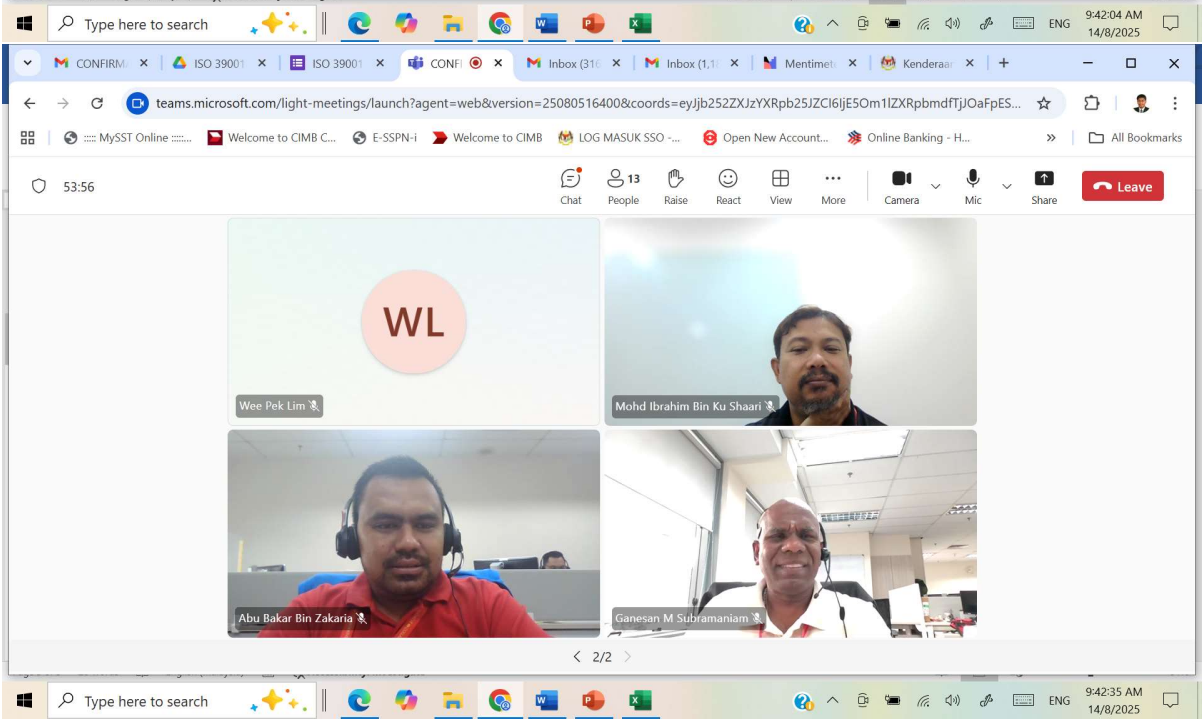
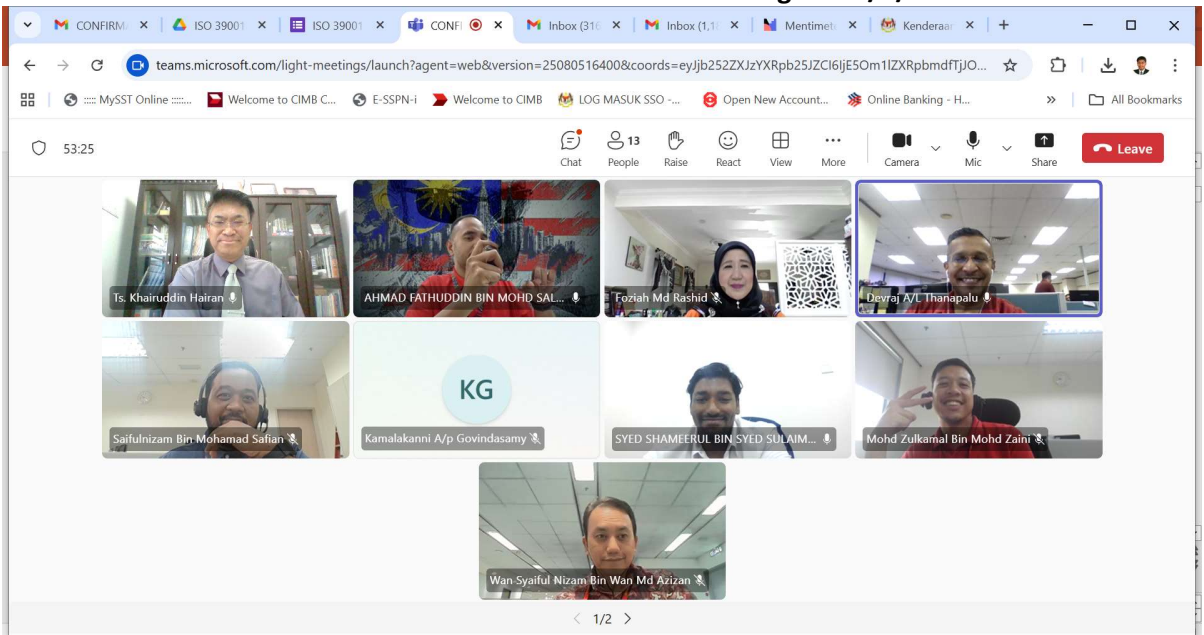
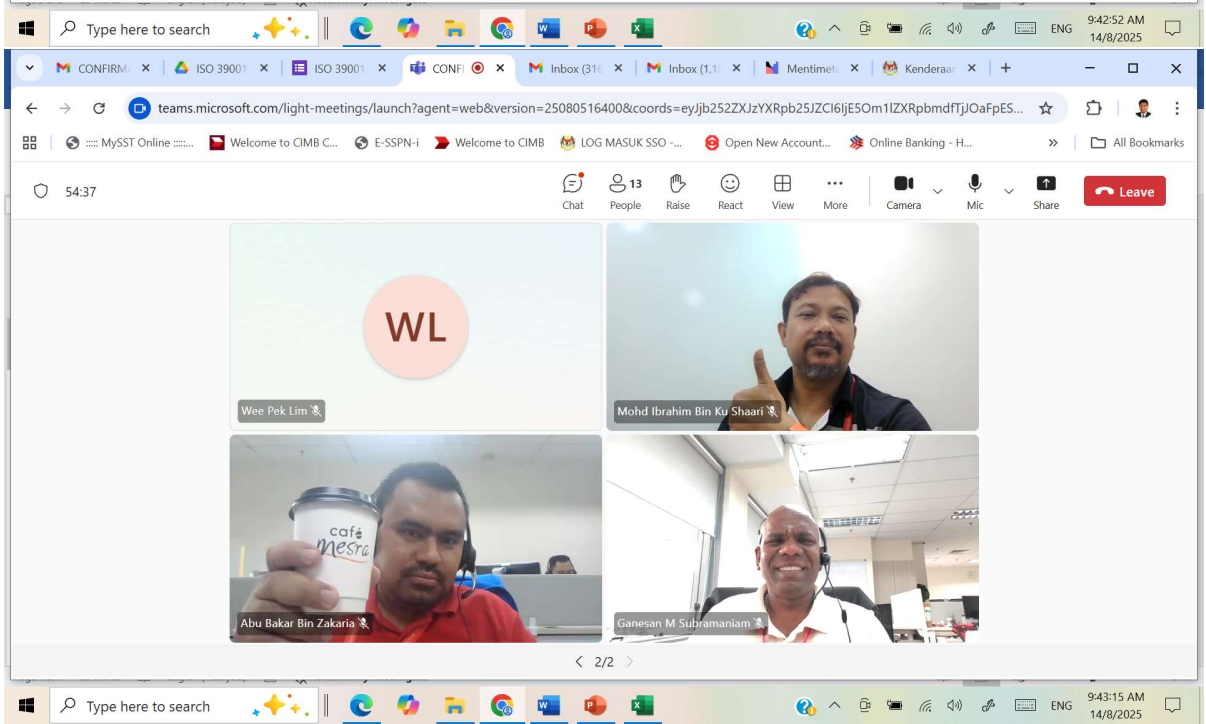
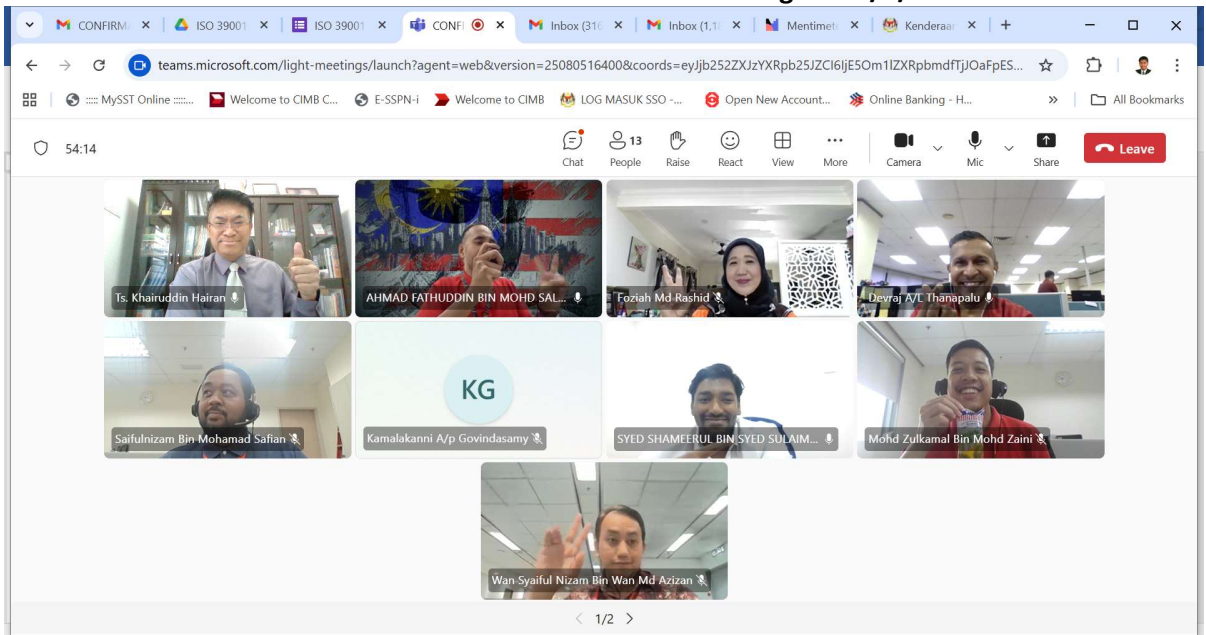


Photos of AmBank ISO 39001 Online Training on 14/8/2025



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4. Context of the Organisation
4.1 Understanding Organisation & its context (Internal Issues) – Workshop 1A

No	Examples of Internal Issues	Controls or Further Controls required
1	Limited rider safety awareness and inconsistent use of PPE (helmet, etc, safety jacket)	Conduct mandatory PPE checks , implement refresher training on rider safety
2	Inconsistent vehicle inspection	
3	Limited awareness among staff on RTS policy and safe driving practices	Conduct periodic RTS awareness training, integrate road safety briefings into onboarding
4	Inadequate RTS policy documentation and record keeping	Enhance the policy , implement periodic document audits to ensure compliance with ISO 39001

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4. Context of the Organisation
4.1 Understanding Organisation & its context (External Issues) – Workshop 1B

No	Examples of External Issues	Controls or Further Controls required
1	Changes in Malaysia road safety regulations and enforcement affecting motorcycle riders (for example: speed limits, licensing requirements, etc)	Regular monitoring of JPJ, PDRM, MIROS updates, internal RTS policy Conduct staff briefings on the changes
2	Fluctuating fuel prices	Implement fuel efficiency measures, review transport budget
3	Advances in motorcycles safety technology	Provide rider training on new technology

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